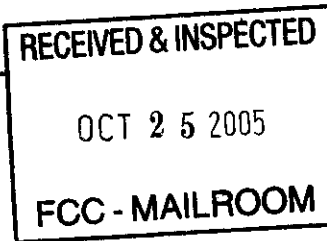


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COMMENT TO DOCKET 05-321

bbhplus@lworld.net wrote on 10/13/2005 3:30:51 PM :
10.13.05 ...

Here is my complaint: Specifically, TV GUIDE CHANNEL has changed its format in a way that blocks closed captioning display with commercials, which makes the closed captioning display for all viewers including those with hearing impairments unreadable.

As reported in our weekly newspaper this date, despite written protests by Laguna Woods Village resident Libby Marks, TV GUIDE Channel refuses to comply in changing its viewer screen, which I believe is a violation of the federal Americans with Disabilities Act. I look forward to a response to this complaint that indicates a change in the current TV GUIDE CHANNEL formatting to include closed captioning display for all viewers.

Sincerely,

Barbara B. Howard <bbhplus@lworld.net>
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Laguna Woods CA 92637-6732
949 855.3990

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